

Integrated Community Services (ICS)

Integrated Community Services, Inc. (ICS), has been providing compassionate health care services in the District of Columbia since 2003. In order to achieve the best and most favorable outcomes, we use a holistic approach that focuses on individualized, person-centered care. We take pride in selecting highly qualified professionals to join our interdisciplinary team. The ICS team works hard to provide excellent, person-centered care planning services that meet the unique needs of each person served.

ICS is a provider agency for the Department on Disability Services (DDS) and the Child and Family Services Agency (CFSA) of the District of Columbia. Through these programs, ICS provides services that meet the health, habilitation, social, and educational needs of youth and adults with intellectual and/or developmental disabilities.

Since 2014, ICS has been a licensed Staffing Vendor for the District of Columbia and a provider of Personal Care Aide (PCA) staffing services under the Department of Health Care Finance - Home Health Agency (DHCF-HHA). ICS currently has a provisional license for a self-standing Home Health Agency (HHA) in the District of Columbia.



ICS Seeks to be the Premier Choice for Health Care Services in the District of Columbia. Contact ICS by Calling 301.434.3503 (DDS and CFSA services) or 202.506.1209 (HHA services).

At ICS, our Mission is accomplished by following these guiding standards:

Collaboration - We emphasize the team model in every area of service.

Compassion - We promote the rights of each individual under our care, by prioritizing health, safety, and welfare, while maintaining professionalism, respect and dignity.

Honesty/Integrity - We emphasize transparency and uprightness in all service delivery, operations, and fiscal matters.

Quality - We are committed to excellence in all service areas through on-going and thorough education and re-education of all our employees.

Customer Satisfaction - We carefully match caregiver expertise/qualities to the needs of each person served.



Contact Main Office

Integrated Community Services, Inc.
10230 New Hampshire Avenue, Suite 100
Silver Spring, MD 20903
Main Phone: 301.434.3503
Fax: 301.434.3583 | general@icsprograms.com

Washington D.C. Location
Integrated Community Services, Inc.
6323 Georgia Avenue, NW, Suite 106
Washington, DC 20011
D.C. Phone: 202.506.1209 | Fax: 202.506.1396



The ICS team is dedicated to providing compassionate care to each person served. In order to achieve the best and most favorable outcomes, we use a holistic approach that focuses on individualized care. We take pride in selecting highly qualified staff members to join our interdisciplinary team. The ICS team works hard to provide excellent, person-centered care planning services that meet the needs of each person served.

Since 2003, ICS has served as a provider agency with the Department on Disability Services (DDS). In 2010, ICS became a provider for the Child and Family Services Agency (CFSA).

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DDS-APPROVED SERVICES

Supported Living with Transportation. ICS operates residential care facilities in the District of Columbia to meet the residential and habilitation needs of persons with intellectual and developmental disabilities. Supported Living sites include apartments, single-family residences or townhomes, with a maximum of three (3) persons served in each home. Direct care services are provided by Direct Support Professionals (DSPs). Wrap-around services (including Nutrition, OT, PT, Speech Language, Behavior Support, Fitness, etc.) are offered based on the needs of the person served. ICS provides transportation services to all persons in its Supported Living program.

In-Home Supports. ICS team members provide direct care services to individuals in their natural homes to meet their community inclusion and habilitation needs. Our goals and objectives are designed to help each person make progress toward independence.

Respite Care. Direct care services in the In-Home Supports program are designed to provide relief to family members assisting individuals in the person's home or in a community-based Respite Facility.



Respite services can be provided for an annual maximum of 720 hours or 30 days.

Family Training. Qualified ICS professionals provide training to family members of a person served so they can extend the level of support to their loved one. Some areas of training include communication, community integration, and money management.

Host Homes. ICS screens and selects a Principal Care Provider who can then offer care in his/her home to no more than three (3) persons. Services are related to health, community integration, and other adaptive skills. This may also include accessing professional services to meet the person's rehabilitative needs.

Behavior Supports. The ICS team includes a behavior support professional (licensed psychologist or social worker) who can help address and manage changes in the psychological and clinical functioning of persons with intellectual/developmental disabilities.

Speech-Language. The ICS speech-language pathologist diagnoses disorders, addresses deficits through therapeutic interventions, and provides support necessary to improve a person's communication skills.

Skilled Nursing. Nursing services delivered by ICS licensed nurses include assessment and evaluation, patient and staff education, development of plan of care (POC), supervision of service delivery, and discharge planning.



THE CHILD AND FAMILY SERVICES AGENCY (CFSA)

Congregate Care. Community-based residential services for youth with intellectual and/or developmental disabilities are available to those aged 14 through 21. Services are provided in residential facilities, up to a maximum of eight per facility. The youth receive supports with education, behavior and community inclusion.



THE DEPARTMENT OF HEALTH CARE FINANCE (DHCF)

Personal Care Aide (PCA). ICS provides PCAs to meet the staffing needs of home health care patients assigned to DHCF-HHA. PCAs provide direct care services to patients in their natural homes, under the supervision of a Registered Nurse (RN). Direct care services include assistance with activities of daily living, medical appointments, community activities, etc.

